Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)

Sent: Monday, July 19, 2021 1:37 PM

To: Pillsbury, Clare (CI-StPaul)

Subject: FW: FW: 27 WINTHROP ST N - Quarter 1 (January - March) 2021 Assessment Inquiry

Follow Up Flag: Follow up Flag Status: Completed

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Friday, July 16, 2021 2:06 PM

To: Swanson, Christopher (CI-StPaul) < Christopher. Swanson@ci.stpaul.mn.us>

Subject: FW: FW: 27 WINTHROP ST N - Quarter 1 (January - March) 2021 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Chris,

Please see the information and question from Mary.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <<u>mpatch@wm.com</u>> Sent: Friday, July 16, 2021 1:14 PM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>

Subject: RE: FW: 27 WINTHROP ST N - Quarter 1 (January - March) 2021 Assessment Inquiry

Can she explain why she never contacted the city back in May of 2020 – if she was having an issue with getting invoices from us.

There are absolutely no notes on the account showing that anyone called back in 2019 or in 2020 to cancel the service at this address.

Why is she bringing this to anyone's attention now?

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Friday, July 16, 2021 12:25 PM **To:** Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: 27 WINTHROP ST N - Quarter 1 (January - March) 2021 Assessment Inquiry

Importance: Low

Mary,

Please see the information and request below.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us>

Sent: Friday, July 16, 2021 12:23 PM

To: grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us > **Subject:** 27 WINTHROP ST N - Quarter 1 (January - March) 2021 Assessment Inquiry

Importance: Low

Please forward to Waste Management

Property Address & PID: 27 WINTHROP ST N & 22822130010

Property Owner: Colleen Osborne **Phone Number:** 651-426-9025

Pending Assessment Amount: \$109.06

Quarter Pending Assessment if for: Quarter 1 (January - March) 2021 Delinquent Garbage Assessment

Summary of Issue: Property owner passed in March 2019. Daughter stated that initially they did not stop garbage services due to the fact that they were cleaning out the property. They stated that they called Waste Management in May 2020 to request that they cancel service for the property. However, the property continued to receive invoices.

Please explain why the service was still continued after May 2020 and provide the following information from Q3 2020 – Q3 2021:

- Any changes made to the account (vacancies, service holds etc)
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

As there is a hearing for this property next week, please respond by Monday at 12:00 PM.

Thank you!



Clare Pillsbury

Management Assistant I Saint Paul Public Works Pronouns: she/her/hers Saint Paul City Hall Annex 15 W. Kellogg Blvd. Saint Paul, MN 55102 P: 651-266-8862

Clare.Pillsbury@ci.stpaul.mn.us www.StPaul.gov