

From: [Clare Pillsbury](#)
To: [Joanna Zimny](#)
Cc: [Mai Vang](#); [*CI-StPaul_Garbage](#)
Subject: RE: 1826 Sherwood Ave
Date: Tuesday, April 18, 2023 8:23:35 AM
Attachments: [image001.png](#)
[image002.png](#)

Hello Mai,

Here is the response I received from Waste Management:

These are notes on the account - request came in and this was the pick up ticket

11/18/2022 09:25:47 RTAYLO35 CREATED BLK TICKET 238642 FOR 11/23/2022

11/18/2022 09:26:23 ESBNOTES CAAG RTAYLO35 SHAWNA CALLED TO SCHEDULE

BULK PICK UP FOR MATTRESS AND BOX SPRINGS

Other notes

238642 DJPAR 11/23/22 9:24 BLK COM BULK PICKUP S/L FLAT

SBF 2.00 mattress/ box sprin BLK BULKY WASTE PICKUP-NO CHARGE

.00 Price

can in ALLEY please service queen mattress and box springs at no charge

There are no notes on the account that she ever called us back to state that we did not pick up the items

Essentially, it appears as though the property owner called in and requested a bulky item pick up for a mattress and box springs and a service ticket was created for a pick up on 11/23/2022. There are no notes on the account that states that the pick up was missed or that the property owner called to report this. Let me know if you need any more info.

Thanks!

Clare Pillsbury

Management Assistant I - Citywide Garbage Program
Pronouns: she/her/hers

Department of Public Works
800 City Hall Annex
25 West Fourth St
Saint Paul, MN 55102



SAINT PAUL
MINNESOTA

P: 651-266-8862

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www.StPaul.gov

From: Clare Pillsbury

Sent: Monday, April 17, 2023 11:55 AM

To: Joanna Zimny <joanna.zimny@ci.stpaul.mn.us>

Cc: Mai Vang <mai.vang@ci.stpaul.mn.us>; *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>

Subject: RE: 1826 Sherwood Ave

No problem! I can definitely look into this today. We may even have an answer by tomorrow.

Best,



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I - Citywide Garbage Program

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Department of Public Works

800 City Hall Annex

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From: Joanna Zimny <joanna.zimny@ci.stpaul.mn.us>

Sent: Monday, April 17, 2023 11:43 AM

To: Clare Pillsbury <Clare.Pillsbury@ci.stpaul.mn.us>

Cc: Mai Vang <mai.vang@ci.stpaul.mn.us>

Subject: 1826 Sherwood Ave

Clare,

Is it possible to verify with the hauler that a pickup was scheduled for the above property during this time:

Waste Management (WM) (the **city-imposed** trash hauler for my neighborhood) is scheduled to pick up regular trash on **Wednesday**. Large items left next to the container will NOT be picked up, unless specific contact has been made with WM directly prior.

initiated contact with **Waste Management** to schedule a special pick up of the offending items, with the pickup (scheduled **BY WASTE MANAGEMENT**) for **11/23/22**.

Hearing is tomorrow, I realize you won't have it by then haha
Marcia just wanted to verify what she said is true.

JZ



Joanna Zimny

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