

## Pillsbury, Clare (CI-StPaul)

---

**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Wednesday, April 28, 2021 9:13 AM  
**To:** grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul)  
**Subject:** RE: 1014 ORANGE AVE E - Q1 2021 Assessment Inquiry

Thank you Kim. I will remove the assessment then.



**SAINT PAUL**  
**MINNESOTA**

**Clare Pillsbury**  
Management Assistant I  
Saint Paul Public Works  
Pronouns: she/her/hers  
Saint Paul City Hall Annex  
15 W. Kellogg Blvd.  
Saint Paul, MN 55102  
P: 651-266-8862  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)  
[www.StPaul.gov](http://www.StPaul.gov)

---

**From:** grevering.sph@gmail.com <grevering.sph@gmail.com>  
**Sent:** Friday, April 23, 2021 7:09 AM  
**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Cc:** Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>  
**Subject:** FW: 1014 ORANGE AVE E - Q1 2021 Assessment Inquiry

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Kim.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>  
**Sent:** Friday, April 23, 2021 6:31 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>  
**Cc:** Williams, Tim (DFW) <[twillia5@wm.com](mailto:twillia5@wm.com)>  
**Subject:** RE: 1014 ORANGE AVE E - Q1 2021 Assessment Inquiry

What I responded to previously it looks like yes they were charged for a bulk item and the charges were reversed. I am not sure why they would hold off on making a payment if the CCR told them they would credit the charges. Adjustments usually get processed the week of the issue but it looks like it wasn't done right away.

It looks like the CCR entered an issue on 1/11/21 but did not get processed. As you can see I reentered the issue on 2/11/21 because it hadn't been completed. I also did enter a credit for the \$2.97 in which I should have notified the city and did not. My apologies. The only conversation with property owner was when the 1<sup>st</sup> credit was entered on 1/11/21.

Hopefully I answered all of your questions if not please let me know.

Created	Created By	Comment
1/11/2021 11:25:59 AM	TODOROVICH, JIHAN	THE ITEM WAS ONE OF THE CUST

THE ITEM WAS ONE OF THE CUSTOMER'S FREE BULK ITEMS  
JT

Created	Created By	Comment
2/11/2021 7:12:21 AM	SHANNON, KIM	Bulk charge was to be fee

Bulk charge was to be fee  
credit  
35.00 Trash  
3.41 MN Tax  
9.80 Ram Tax

**Thank you**

**Kim Shannon | Operations Support/Administrative Assistant/Scale Operator**



309 Como Avenue | Saint Paul | MN 55103

T: 651-768-5270 | F: 651-487-8552 | E: [kshannon@wm.com](mailto:kshannon@wm.com)

Connect with us: [AdvancedDisposal.com](http://AdvancedDisposal.com) [Facebook](#) [YouTube](#)

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]

**Sent:** Thursday, April 22, 2021 2:12 PM

**To:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>; Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>

**Cc:** Williams, Tim (DFW) <[twillia5@wm.com](mailto:twillia5@wm.com)>

**Subject:** FW: 1014 ORANGE AVE E - Q1 2021 Assessment Inquiry

Kim,  
Please see request from Clare.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>

**Sent:** Thursday, April 22, 2021 1:32 PM

**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>

**Subject:** RE: 1014 ORANGE AVE E - Q1 2021 Assessment Inquiry

Hello Kim. The property owner stated that they paid the bill late because there was an issue with their initial invoice. They stated that they were charged for a bulky item that they should not have been charged for. **Please provide confirmation on this as well as provide documentation of all contact with the property owner from Q1 2021 – Present.**

Thank you.



**SAINT PAUL**  
MINNESOTA

**Clare Pillsbury**

Management Assistant I

Saint Paul Public Works

Pronouns: she/her/hers

Saint Paul City Hall Annex

15 W. Kellogg Blvd.

Saint Paul, MN 55102

P: 651-266-8862

[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

[www.StPaul.gov](http://www.StPaul.gov)

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Thursday, April 22, 2021 9:25 AM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Cc:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** FW: 1014 ORANGE AVE E - Q1 2021 Assessment Inquiry

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Kim.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>  
**Sent:** Thursday, April 22, 2021 9:06 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>  
**Cc:** Williams, Tim (DFW) <[twillia5@wm.com](mailto:twillia5@wm.com)>  
**Subject:** RE: 1014 ORANGE AVE E - Q1 2021 Assessment Inquiry

As you can see below payment was made late.

0001-003	12/31/2020	Service
0001-003	1/5/2021	Period
0001-999	1/5/2021	Tax
0001-999	1/5/2021	Tax
	1/31/2021	Adjustment
	2/16/2021	Adjustment
	2/16/2021	Adjustment
	2/16/2021	Adjustment

**Thank you**

**Kim Shannon | Operations Support/Administrative Assistant/Scale Operator**



309 Como Avenue | Saint Paul | MN 55103  
T: 651-768-5270 | F: 651-487-8552 | E: [kshannon@wm.com](mailto:kshannon@wm.com)  
Connect with us: [AdvancedDisposal.com](http://AdvancedDisposal.com) [Facebook](#) [YouTube](#)

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]  
**Sent:** Tuesday, April 20, 2021 5:25 PM  
**To:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>; Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>

Cc: Williams, Tim (DFW) <[twillia5@wm.com](mailto:twillia5@wm.com)>  
Subject: FW: 1014 ORANGE AVE E - Q1 2021 Assessment Inquiry

Kim,  
Please see information and request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Tuesday, April 20, 2021 5:24 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** 1014 ORANGE AVE E - Q1 2021 Assessment Inquiry

Please forward to: Advanced Disposal

**Property Address & PID:** 1014 ORANGE AVE E & 212922340097  
**Property Owner:** Jonathan Drieling  
**Phone Number or Email:** 651-770-8116 or Unknown  
**Pending Assessment Amount:** \$2.97  
**Quarter Pending Assessment is For:** Q1 2021

**Summary of Issue:**

Property owner stated that they paid the invoice in full. Please confirm whether a payment was made for this property and provide the following information for Q1 2021:

- Itemized breakdown of the invoice
- Payment history
- Contact with property owner

Thank you!



**SAINT PAUL**  
**MINNESOTA**

**Clare Pillsbury**  
Management Assistant I  
Saint Paul Public Works  
Pronouns: she/her/hers  
Saint Paul City Hall Annex  
15 W. Kellogg Blvd.  
Saint Paul, MN 55102  
P: 651-266-8862  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)  
[www.StPaul.gov](http://www.StPaul.gov)

---

**Recycling is a good thing. Please recycle any printed emails.**