

#8113 393 Stryker Ave - Q1 2022 Assessment Inquiry

Submitted **Received via** **Requester**
 June 1, 2022, 09:43 Web Form Robert Menier

Status **Priority** **Group** **Assignee**
 On-hold Normal PW - Garbage Clare Pillsbury

Assessment No. **Property ID Number** **Latitude/Longitude**
 220105 062822440056 -93.08851,44.93425

Location **Other Name** **Garbage Hauler** **Rescheduled LH Date:**
 393 Stryker Ave, Saint Paul, Minnesota, 55107 Bob Menier Republic Services 7/21/2022

Have you contacted your hauler about this garbage bill before?

Yes

Staff Comments

Hauler records show that during Q1 2022 the property owner was being charged for two 35-gal EOW carts and one 35-gal cart with weekly pick up. However, because the property owner should have only been charged for a 96-gal cart at the property, staff recommends reducing the assessment to \$106.81.

Billing year for Delinquent Garbage Bill Assessment **Date of CP (MM/DD/YYYY)**
 2022 8/17/2022

Total amount due for Delinquent Garbage Bill Assessment **Legislative Hearing Required**
 271.61 Yes

Other Telephone **Rescheduled LH Time:** **Date of LH (MM/DD/YYYY)**
 16512488349 9:00 AM 7/7/2022

Stated Reason for Appeal (if given)

Property owner stated that the previous property owner passed away in 2016. The property is still in probate. During this time, there were people living at the property off and on. The current property owner (who is the brother of the previous property owner) stated that there has been a 96-gal cart at the property since the beginning of the program. However, they have been billed for 3 x 35-gal carts with weekly pick up. They feel that this is incorrect and does not reflect the level of service they have been receiving.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

No

Garbage Invoice Dates (i.e. January 1- March 31)

January 1 - March 31

Billing period for Delinquent Garbage Bill Assessment **Time of LH**
 Quarter 1 (January - March) 9:00 AM

Clare Pillsbury June 1, 2022, 09:43

Internal note

Property owner stated that the previous property owner passed away in 2016. The property is still in probate. During this time, there were people living at the property off and on. The current property owner (who is the brother of the previous property owner) stated that there has been a 96-gal cart at the property since the beginning of the program. However, they have been billed for 3 x 35-gal carts with weekly pick up. They feel that this is incorrect and does not reflect the level of service they have been receiving.

Clare Pillsbury June 1, 2022, 09:49

Internal note

Property owner also stated that they want two 35-gal EOW carts at property rather than the 96-gal cart.

Clare Pillsbury July 1, 2022, 14:02

Internal note

Waiting to hear back from Sarah Haas regarding response from hauler.

Clare Pillsbury July 14, 2022, 09:24

Internal note

Hauler records show that during Q1 2022 the property owner was being charged for two 35-gal EOW carts and one 35-gal cart with weekly pick up. However, because the property owner should have only been charged for a 96-gal cart at the property, staff recommends reducing the assessment to \$106.81.

Clare Pillsbury July 15, 2022, 13:39

Internal note

Outbound call to +1 (651) 248-8349

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 248-8349

Time of call: 2022-07-15 18:36:41 UTC

Called by: Clare Pillsbury

Length of phone call: 2 minutes, 47 seconds

Clare Pillsbury July 15, 2022, 13:40

Internal note

Staff called property owner back to inform them of their recommendation.

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