

## Shaff, Leanna (CI-StPaul)

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**From:** Neis, Adrian (CI-StPaul)  
**Sent:** Monday, November 22, 2021 1:18 PM  
**To:** Lucas Cameron; Toeller, Jack (CI-StPaul)  
**Cc:** Shaff, Leanna (CI-StPaul)  
**Subject:** RE: 1788 Iglehart Ave Reschedule Fire Safety Inspection Appointment

Lucas,

First of I want to apologize for all of this.

After looking into this, I found out what occurred.

We did receive your change of responsible party that you gave us in 2017 and made the change but the person who made the change forgot to delete your old address. This created a glitch in our software to send appointment letters to both addresses (which is why you knew about the inspection) but it does not send invoices to both addresses (which is why you never received the bills). Tax assessments go the owner of record, not the responsible party which is why you received the assessment notice.

I have since fixed that issue.

I also contacted the person who works with the assessment office to get this resolved, however they are out of the office this week and will be returning on Monday.

Someone should be in contact with you by early next week.

Thank you for bringing this to our attention. Again I apologize for all of this.

If you have any further questions, please let me know.



**SAINT PAUL**  
MINNESOTA

**Adrian J. Neis (AJ), CFI**  
Fire Safety Supervisor  
Pronouns: he/him/his  
Department of Safety and Inspections  
375 Jackson St. Suite 220  
Saint Paul, MN 55101  
P: 612-266-8992 | M: 651-796-8087  
[adrian.neis@ci.stpaul.mn.us](mailto:adrian.neis@ci.stpaul.mn.us)  
[www.StPaul.gov](http://www.StPaul.gov)

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**From:** Lucas Cameron <lucas@lucascameron.com>  
**Sent:** Monday, November 22, 2021 11:33 AM  
**To:** Neis, Adrian (CI-StPaul) <adrian.neis@ci.stpaul.mn.us>; Toeller, Jack (CI-StPaul) <Jack.Toeller@ci.stpaul.mn.us>  
**Subject:** Re: 1788 Iglehart Ave Reschedule Fire Safety Inspection Appointment

**Think Before You Click: This email originated outside our organization.**

Mr. Neis,

Please contact me to resolve this matter pertaining to a pending assessment for DSI Cert. of Occupancy additional fees on our property at 1788 Iglehart Ave. in St. Paul. See attached assessment notice, as well as copy of the change of address forms which were completed and mailed in to DSI back in 2017. We never received the invoice for the Cert. of Occupancy, or it would have been paid right away. I called DSI and was informed that the invoice was mailed out in error to my previous address at 735 Manomin Ave on 8/16/2021, when our mailing address should have been changed back in 2017 (see attachment). I specifically had saved a copy of the form because we have had issues in the past of DSI sending out notices to old addresses even after we had sent in the Changed in Responsible Parking/ Mailing Address form.

Prior to Mr. Toeller's previous email, I had already contacted the Assessments department and they weren't able to help me other than to say I needed to participate in the public hearing and I should contact DSI to resolve the matter.

How do we proceed to resolve this issue?

Respectfully,

Lucas Cameron  
Cameron Property Management  
PO Box 50830  
Mendota, MN 55150  
651-485-4058

On Fri, Nov 19, 2021 at 11:02 AM Toeller, Jack (CI-StPaul) <[Jack.Toeller@ci.stpaul.mn.us](mailto:Jack.Toeller@ci.stpaul.mn.us)> wrote:

Lucas

I'm sorry you're going through this, I can understand your frustration with this matter. I however am not involved with invoicing and billing, I would suggest you contact the number on the assessment form and hopefully you can get some better answers. I have also included my leadership on this e-mail if you would like to contact him, you most certainly can.

Thank you

Jack

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**From:** Lucas Cameron <[lucas@lucascameron.com](mailto:lucas@lucascameron.com)>  
**Sent:** Thursday, November 18, 2021 2:34 PM

**To:** Toeller, Jack (CI-StPaul) <[Jack.Toeller@ci.stpaul.mn.us](mailto:Jack.Toeller@ci.stpaul.mn.us)>

**Subject:** Re: 1788 Iglehart Ave Reschedule Fire Safety Inspection Appointment

**Think Before You Click: This email originated outside our organization.**

Mr. Toeller,

See attached Assessment Notice. We completed the fire inspection at 1788 Iglehart Ave on August 12th, 2021; however, the invoice for the Cert. of Occupancy was never sent to us. Now there is a pending Assessment for it with additional fees which we should not be charged. Can you please send me the invoice for the Cert. of Occupancy either via email or to our PO Box listed below so that this can be cleared up for us? We should not have to participate in any hearings or pay additional fees since the invoice for the Cert. was never sent out in the first place, or was mistakenly sent to a wrong address.

Thank you,

Lucas Cameron

Cameron Property Management

PO Box 50830

Mendota, MN 55150

651-485-4058 Cell

On Thu, Aug 12, 2021 at 12:30 PM Toeller, Jack (CI-StPaul) <[Jack.Toeller@ci.stpaul.mn.us](mailto:Jack.Toeller@ci.stpaul.mn.us)> wrote:

Got it thank you

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**From:** Lucas Cameron <[lucas@lucascameron.com](mailto:lucas@lucascameron.com)>  
**Sent:** Thursday, August 12, 2021 12:15:08 PM  
**To:** Toeller, Jack (CI-StPaul) <[Jack.Toeller@ci.stpaul.mn.us](mailto:Jack.Toeller@ci.stpaul.mn.us)>  
**Subject:** Re: 1788 Iglehart Ave Reschedule Fire Safety Inspection Appointment

**Think Before You Click:** This email originated **outside** our organization.

Jack,

It was nice meeting you today. Please see attached smoke detector affidavit for 1788 Iglehart Ave.

Regards,

Lucas Cameron

Cameron Property Management

PO Box 50830

Mendota, MN 55150

651-485-4058 Cell

On Wed, Jul 28, 2021 at 9:53 AM Toeller, Jack (CI-StPaul) <[Jack.Toeller@ci.stpaul.mn.us](mailto:Jack.Toeller@ci.stpaul.mn.us)> wrote:

Lucas

This is to confirm our inspection appointment is now set for August 12th at 10:30 am.

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**From:** Toeller, Jack (CI-StPaul) <[Jack.Toeller@ci.stpaul.mn.us](mailto:Jack.Toeller@ci.stpaul.mn.us)>  
**Sent:** Friday, July 23, 2021 10:01:31 AM  
**To:** Lucas Cameron <[lucas@lucascameron.com](mailto:lucas@lucascameron.com)>  
**Subject:** Re: 1788 Iglehart Ave Reschedule Fire Safety Inspection Appointment

I'll set it up

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**From:** Lucas Cameron <[lucas@lucascameron.com](mailto:lucas@lucascameron.com)>  
**Sent:** Friday, July 23, 2021 10:00:19 AM  
**To:** Toeller, Jack (CI-StPaul) <[Jack.Toeller@ci.stpaul.mn.us](mailto:Jack.Toeller@ci.stpaul.mn.us)>  
**Subject:** Re: 1788 Iglehart Ave Reschedule Fire Safety Inspection Appointment

**Think Before You Click:** This email originated **outside** our organization.

Let's do 1788 Iglehart Ave August 5th at 1:00 p.m. See you then!

Thanks,

Lucas Cameron

On Fri, Jul 23, 2021 at 9:46 AM Toeller, Jack (CI-StPaul) <[Jack.Toeller@ci.stpaul.mn.us](mailto:Jack.Toeller@ci.stpaul.mn.us)> wrote:

I can do the 4th at 2:15 or the 5th at 1pm or later.

What works for you?

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**From:** Lucas Cameron <[lucas@lucascameron.com](mailto:lucas@lucascameron.com)>

**Sent:** Thursday, July 22, 2021 11:10:33 AM

**To:** Toeller, Jack (CI-StPaul) <[Jack.Toeller@ci.stpaul.mn.us](mailto:Jack.Toeller@ci.stpaul.mn.us)>

**Subject:** 1788 Iglehart Ave Reschedule Fire Safety Inspection Appointment

**Think Before You Click:** This email originated **outside** our organization.

Mr. Toeller,

Please confirm receipt of this email.

I received the fire safety inspection appointment letter today for 1788 Iglehart Ave; however, I have scheduling conflicts the week of July 28th. What time(s) might you have available for August 3rd, 4th or 5th?

Regards,

Lucas Cameron

Cameron Property Management

651-485-4058