

## Vang, Mai (CI-StPaul)

---

**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Tuesday, November 2, 2021 10:24 AM  
**To:** Vang, Mai (CI-StPaul)  
**Cc:** Moermond, Marcia (CI-StPaul); Zimny, Joanna (CI-StPaul)  
**Subject:** FW: FW: FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Please add to the file for 1706 Sims Ave for the hearing today.

Thank you!



**SAINT PAUL**  
MINNESOTA

**Clare Pillsbury**

Management Assistant I - Citywide Garbage Program  
Pronouns: she/her/hers

Department of Public Works  
800 City Hall Annex  
25 West Fourth St  
Saint Paul, MN 55102  
P: 651-266-8862

[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

[www.StPaul.gov](http://www.StPaul.gov)

---

**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Thursday, October 28, 2021 11:36 AM  
**To:** grevering.sph@gmail.com; Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>  
**Subject:** RE: FW: FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Thank you Kim. Since I don't see any evidence that the payment of \$116.38 was applied to the account, I am going to recommend removing the Q2 2021 assessment.



**SAINT PAUL**  
MINNESOTA

**Clare Pillsbury**

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Thursday, October 28, 2021 8:58 AM  
**To:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** FW: FW: FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Kim.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>  
**Sent:** Thursday, October 28, 2021 7:25 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>  
**Cc:** Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>  
**Subject:** RE: FW: FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

## Invoice Details

Info	Trans. Date	Trans. Type
0001-003	1/6/2021	Service
0001-003	1/13/2021	Service
0001-003	1/20/2021	Service
0001-003	1/27/2021	Service
0001-003	2/3/2021	Service
0001-003	2/10/2021	Service
0001-003	2/17/2021	Service
0001-003	2/24/2021	Service
0001-003	3/3/2021	Service
0001-003	3/10/2021	Service
0001-003	3/17/2021	Service
0001-003	3/24/2021	Service
0001-003	3/31/2021	Service
0001-003	4/5/2021	Period
0001-999	4/5/2021	Tax
0001-999	4/5/2021	Tax
	4/30/2021	Adjustment
	5/31/2021	Adjustment

Thank you

Kim Shannon | Operations Specialist/Scale Operator



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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]

**Sent:** Wednesday, October 27, 2021 1:03 PM

**To:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>; Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>

**Cc:** Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>

**Subject:** [EXTERNAL] FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Kim,  
Please see request from Clare.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Wednesday, October 27, 2021 1:02 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Subject:** RE: FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Thanks Kim. Where was the payment of \$116.38 applied? Based on your first email, there was a payment of \$116.38 that was received and applied on 8/2/2021. If it was applied to Q2 2021 invoice, please send the full invoice detail for Q2 2021.



**SAINT PAUL**  
**MINNESOTA**

**Clare Pillsbury**  
Management Assistant I - Citywide Garbage Program  
Pronouns: she/her/hers

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Tuesday, October 26, 2021 10:21 AM  
**To:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** FW: FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

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Clare,  
Please see update from Kim.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>  
**Sent:** Tuesday, October 26, 2021 10:18 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>  
**Cc:** Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>  
**Subject:** RE: FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

**Invoice Details**

Info	Trans. Date	Trans. Type
0001-003	4/7/2021	Service
0001-003	4/14/2021	Service
0001-003	4/21/2021	Service
0001-003	4/28/2021	Service
0001-003	5/5/2021	Service
0001-003	5/12/2021	Service
0001-003	5/19/2021	Service
0001-003	5/26/2021	Service
0001-003	6/2/2021	Service
0001-003	6/9/2021	Service
0001-003	6/16/2021	Service
0001-003	6/23/2021	Service
0001-003	6/30/2021	Service
0001-003	7/5/2021	Period
0001-999	7/5/2021	Tax
0001-999	7/5/2021	Tax
	7/23/2021	Adjustment
	7/31/2021	Adjustment

**Invoice Details**

Info	Trans. Date	Trans. Type
0001-003	7/7/2021	Service
0001-003	7/14/2021	Service
0001-003	7/21/2021	Service
0001-003	7/28/2021	Service
0001-003	8/4/2021	Service
0001-003	8/11/2021	Service
0001-003	8/18/2021	Service
0001-003	8/25/2021	Service
0001-003	9/1/2021	Service
0001-003	9/8/2021	Service
0001-003	9/15/2021	Service
0001-003	9/22/2021	Service
0001-003	9/29/2021	Service
0001-003	10/5/2021	Period
0001-999	10/5/2021	Tax

**Thank you**

**Kim Shannon | Operations Specialist/Scale Operator**



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---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]

**Sent:** Monday, October 25, 2021 1:43 PM

**To:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>; Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>

**Cc:** Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>

**Subject:** [EXTERNAL] FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Kim,  
Please see request from Clare.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>

**Sent:** Monday, October 25, 2021 1:35 PM

**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>

**Subject:** RE: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Thanks Kim. Please provide the invoice history for Q3 and Q4 2021.



**SAINT PAUL  
MINNESOTA**

**Clare Pillsbury**

Management Assistant I - Citywide Garbage Program

Pronouns: she/her/hers

Department of Public Works

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Sent:** Monday, October 25, 2021 1:32 PM

**To:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** FW: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

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Clare,  
Please see update from Kim.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>  
**Sent:** Monday, October 25, 2021 1:29 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Subject:** RE: FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Clare,  
We do not see the payments from the residence. They are mailed to a different address. We also do not watch every account. the amounts paid Q2 and Q3 they were behind.

**Thank you**

**Kim Shannon | Operations Specialist/Scale Operator**



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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]  
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**Cc:** Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>  
**Subject:** [EXTERNAL] FW: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Kim,  
Please see clarifying question from Clare.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Monday, October 25, 2021 1:01 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Subject:** RE: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Thank you Kim. If, as you said, one of the payments was posted for Q2 2021, why were we not notified and told to remove the assessment? My guess is that the second payment (\$101.20) was put as a credit on the account and then applied to the Q4 2021 invoice. Is that correct?



**SAINT PAUL**  
**MINNESOTA**

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, October 22, 2021 10:39 AM  
**To:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
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[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

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**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>  
**Cc:** Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>  
**Subject:** RE: FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

These are the payments that were received, Q2 and Q3 is where the payments posted.



8/2/2021	0000117093	Payment - Remote Deposit Automate
8/2/2021	0000128114	Payment - Remote Deposit Automate

Thank you

**Kim Shannon | Operations Specialist/Scale Operator**



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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]  
**Sent:** Thursday, October 21, 2021 1:16 PM  
**To:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>; Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>  
**Cc:** Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>  
**Subject:** [EXTERNAL] FW: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

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 Please see request from Clare.

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[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Thursday, October 21, 2021 12:03 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Subject:** RE: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Hello Kim,

Just a quick follow up question. The property owner stated that they paid both their Q2 2021 and Q3 2021 invoices on 8/6/2021. Was there another payment besides the \$116.38 that was made that day and applied to the Q4 2021 invoice?

**Please respond by Monday, October 25 at 4:00 PM as there is an additional hearing for this property coming up.**



**SAINT PAUL  
 MINNESOTA**

**Clare Pillsbury**  
 Management Assistant I - Citywide Garbage Program  
 Pronouns: she/her/hers

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 P: 651-266-8862  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, October 4, 2021 8:11 AM  
**To:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
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[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

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**From:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>  
**Sent:** Monday, October 4, 2021 8:06 AM  
**To:** Greg Revering <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>; Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>  
**Subject:** RE: Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Payment was made in August. I have done 2 reverses on tax roll for the late fees in July and August.

## Invoice Details

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0001-003	1/13/2021	Service
0001-003	1/20/2021	Service
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0001-003	2/3/2021	Service
0001-003	2/10/2021	Service
0001-003	2/17/2021	Service
0001-003	2/24/2021	Service
0001-003	3/3/2021	Service
0001-003	3/10/2021	Service
0001-003	3/17/2021	Service
0001-003	3/24/2021	Service
0001-003	3/31/2021	Service
0001-003	4/5/2021	Period
0001-999	4/5/2021	Tax
0001-999	4/5/2021	Tax
	4/30/2021	Adjustment
	5/31/2021	Adjustment

Thank you

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**From:** Greg Revering [<mailto:grevering.sph@gmail.com>]

**Sent:** Monday, September 27, 2021 4:34 PM

**To:** Shannon, Kimberly <[kshannon@wm.com](mailto:kshannon@wm.com)>; Miron, Julie <[jmiron@wm.com](mailto:jmiron@wm.com)>; Koupal, Matthew <[mkoupal@wm.com](mailto:mkoupal@wm.com)>

**Subject:** [EXTERNAL] Fwd: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Kim,

Please see the information and request from Clare.

Sent from my iPhone

Begin forwarded message:

**From:** "Pillsbury, Clare (CI-StPaul)" <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>

**Date:** September 27, 2021 at 3:32:03 PM CDT

**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

Cc: "Haas, Sarah (CI-StPaul)" <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>

Subject: FW: 1706 Sims Ave - Quarter 2 (April - June) 2021 Assessment Inquiry

Please forward to Advanced Disposal

**Property Address & PID:** 1706 Sims Ave & 272922410103

**Property Owner:** Tu Lay

**Phone Number:** 651-278-9735

**Email:** [najasmine97@gmail.com](mailto:najasmine97@gmail.com)

**Pending Assessment Amount:** \$116.38

**Quarter Pending Assessment if for:** Quarter 2 (April - June) 2021 Delinquent Garbage Assessment

**Summary of Issue:** Property owner stated that they already made a payment for Q2 2021. **Please provide the following information for Q2 – Q3 2021:**

- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank You,



**SAINT PAUL  
MINNESOTA**

**Clare Pillsbury**

Management Assistant I - Citywide Garbage Program

Pronouns: she/her/hers

Department of Public Works

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