# Saint Paul Regional Water Services April 12, 2022

## STAFF REPORT

#### **SUBJECT**

**BOARD RESOLUTION NO. 22-568** 

Pertaining to the approval of the Saint Paul Regional Water Services 2022-2024 Strategic Plan.

### **BACKGROUND INFORMATION**

Saint Paul Regional Water Services staff has developed its 2022-2024 Strategic Plan for approval by the Board.

The development of this Plan included the following:

- 1. Strategic Plan Surveys
- 2. Division Supervisors Brainstorming Sessions
- 3. Strategic Goal Meetings
- 4. Senior Management Review
- 5. Board Review

SPRWS Pyramid of Success is the guiding force for this plan as it has been in past plans. The pyramid has the following foundational goals:

- 1. Financial Stability
- 2. High Performance Workforce
- 3. Excellent Customer Service

These foundational goals enable SPRWS to enhance its next layer of goals:

- 1. Energy and Water Resource Sustainability
- 2. Infrastructure Strategy and Performance
- 3. Stakeholder Understanding and Support

These six goals all lead to the ultimate goal of providing quality water and services at a reasonable cost, which is the mission statement of SPRWS.

See attached SPRWS 2022-2024 Strategic Plan.

#### RECOMMENDATION

Board approval is recommended.