

Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Tuesday, July 27, 2021 2:53 PM
To: grevering.sph@gmail.com
Cc: Pillsbury, Clare (CI-StPaul)
Subject: RE: FW: 2279 SUMMIT AVE - Quarter 2 (April - June) 2021 Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Kim,

Is there any other resident who were charged for YW twice? I think we've had a few instances of this occurring.

We will remove the assessment.

Chris

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, July 27, 2021 11:45 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: FW: 2279 SUMMIT AVE - Quarter 2 (April - June) 2021 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Kim.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <kshannon@wm.com>
Sent: Tuesday, July 27, 2021 11:36 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>; Miron, Julie <jmiron@wm.com>
Cc: Koupal, Matthew <mkoupal@wm.com>
Subject: RE: FW: 2279 SUMMIT AVE - Quarter 2 (April - June) 2021 Assessment Inquiry

It looks like they were charged twice. Please disregard Q2 tax roll, I will adjust the account accordingly.

Invoice Details			
Info	Trans. Date	Trans. Type	Description
0001-002	1/4/2021	Service	RESIDENTIAL
0001-002	1/11/2021	Service	RESIDENTIAL
0001-002	1/18/2021	Service	RESIDENTIAL
0001-002	1/25/2021	Service	RESIDENTIAL
0001-002	2/1/2021	Service	RESIDENTIAL
0001-002	2/8/2021	Service	RESIDENTIAL
0001-002	2/15/2021	Service	RESIDENTIAL
0001-002	2/22/2021	Service	RESIDENTIAL
0001-002	3/1/2021	Service	RESIDENTIAL
0001-002	3/8/2021	Service	RESIDENTIAL
0001-002	3/15/2021	Service	RESIDENTIAL
0001-002	3/22/2021	Service	RESIDENTIAL
0001-002	3/29/2021	Service	RESIDENTIAL
0001-002	4/5/2021	Period	TRASH STAN
0001-004	4/5/2021	Period	YARDWASTE
0001-005	4/5/2021	Period	YARDWASTE
0001-999	4/5/2021	Tax	MNrsWasteM
0001-999	4/5/2021	Tax	RR Cty Envir
	4/6/2021	Adjustment	ON ACCOUN
	4/21/2021	Payment	Paymode Aul
	4/26/2021	Adjustment	RESI YARDW
	7/2/2021	Adjustment	ST PAUL TAX

Thank you

Kim Shannon | Operations Specialist/Scale Operator



309 Como Avenue | Saint Paul | MN 55103
 T: 651-768-5270 | F: 651-487-8552 | E: kshannon@wm.com
 Connect with us: AdvancedDisposal.com [Facebook](#) [YouTube](#)

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, July 26, 2021 3:47 PM
To: Shannon, Kimberly <kshannon@wm.com>; Miron, Julie <jmiron@wm.com>
Cc: Koupal, Matthew <mkoupal@wm.com>
Subject: [EXTERNAL] FW: 2279 SUMMIT AVE - Quarter 2 (April - June) 2021 Assessment Inquiry
Importance: Low

Kim,
 Please see the information and request below.

Greg Revering
 Chief Manager
 St. Paul Haulers LLC.
grevering.sph@gmail.com

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, July 26, 2021 2:56 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 2279 SUMMIT AVE - Quarter 2 (April - June) 2021 Assessment Inquiry
Importance: Low

Please forward to Advanced Disposal

Property Address & PID: 2279 SUMMIT AVE & 52823130067
Property Owner: Kathryn E Mitchell
Phone Number: 651-220-6700
Pending Assessment Amount: \$119.50
Quarter Pending Assessment if for: Quarter 2 (April - June) 2021 Delinquent Garbage Assessment

Summary of Issue: Property owner stated that they paid their Q2 2021 invoice to Advanced Disposal. They believe the assessment charge to be yard waste service, which they stated that they paid in March 2021 when they signed up for the service. **Please explain why the property owner was charged for yard waste service when they had already paid it and provide the following information for Q2 – Q3 2021:**

- Service Level (Size/number of carts & additional services)
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank You,



SAINT PAUL
MINNESOTA

Clare Pillsbury
Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

- Clare Pillsbury

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