

Retain this portion of the bill for your records

**5% Late Charge will be added 30 days after the billing date.**

Duplicate Bill

Service Address: 401 ROBERT ST N  
Account Number: 0502754  
Customer Number: 003448  
Billing Date: 11/02/2022  
Due Date: 11/17/2022

MINNESOTA MUTUAL LIFE INSURANCE  
C/O NORTHMARQ-JIT ENERGY  
PO BOX 209  
EXCELSIOR MN 55331-0209



**BILLING INFORMATION**

Previous Balance \$8,872.78  
Payments \$8,872.78CR  
**BALANCE FORWARDED \$0.00**

**CURRENT CHARGES**

R-O-W Recovery Fee \$37.75  
Safe Drinking Water Fee \$0.81  
Water Service Base Fee \$150.00  
Water Main Replacement Surcharge 564 @ \$0.20 \$112.80  
Water Usage Charge 564 @ \$3.33 \$1,878.12  
Minnesota State Tax \$147.19  
St Paul City Tax \$10.70  
Transit Sales Tax Ramsey County \$10.70  
Sanitary Sewer Base Charge \$26.25  
Sanitary Sewer Volume Charge 564 @ \$4.80 \$2,707.20  
**TOTAL CURRENT CHARGES \$5,081.52**

**TOTAL AMOUNT DUE \$5,081.52**

**METER READINGS**  
(Your Meter Size: 4" x 3/4")

Previous Date	Previous Reading	Current Date	Current Reading	Usage	Days
9/23/22	12982	10/24/22	13046	64	31
9/23/22	8516	10/24/22	9016	500	31
<b>Total</b>				<b>564</b>	<b>31</b>
Prior Period		9/23/2022		666	31
Last Year		10/25/2021		126	32

**Sign up to get Snow Emergency Alerts:**

To use our online snow emergency parking map, or sign up for city email or text alerts in English, Spanish, Hmong or Somali, visit [www.stpaul.gov/snow](http://www.stpaul.gov/snow).

Call 651-266-PLOW (7569) for a recorded message. Follow us @stpaulpublicw.

Moving? Please call Customer Service at **651-266-6350**; TDD hearing impaired at **651-266-6299**  
E-mail us at [waterinquiries@stpaul.gov](mailto:waterinquiries@stpaul.gov) To pay your bill online go to <https://billpay.saintpaulwater.com>

Detach here and mail bottom portion with your payment.

Duplicate Bill

Account Number: 0502754  
Customer Number: 003448  
Route Number: 400-050

Make Checks Payable to 'SPRWS'

Service Address  
401 ROBERT ST N  
ST. PAUL

Due Date

**November 17, 2022**

Please Pay This Amount

**\$5,081.52**

Enter Amount Enclosed

MINNESOTA MUTUAL LIFE INSURANCE  
C/O NORTHMARQ-JIT ENERGY  
PO BOX 209  
EXCELSIOR MN 55331-0209

003448050275400005081529

**Water Usage**

Water usage is based on the meter reading for the current period. ESTIMATE indicates we were unable to read the meter. If your current bill is estimated, call the Meter Office at 651-266-6850 to schedule an appointment as we need to get inside and troubleshoot the metering problem.

**Note: One billing unit equals 100 cu. ft. or 748 gallons of water.**

**Billing Periods**

Accounts are billed quarterly for residential and monthly for commercial.

**Water Rate Settings**

Water rates consist of water usage charges, a water service base fee, and a water main replacement surcharge. Water rates are changed periodically to cover increased costs for water treatment, chemicals, electric power, fuel, maintenance of the supply and distribution systems, and other general expenses. Changes in water rates are proposed by resolution of the Board of Water Commissioners and put into effect upon confirmation by the Saint Paul City Council.

**Water Usage Charges**

Winter\* \$3.33 per 100cu.ft.  
Summer\*\* \$3.43 per 100cu.ft.

*For accounts with 1-inch and smaller meters:*

\* Winter rates apply to bills sent during January through May, and December.  
\*\* Summer rates apply to bills sent during June through November.

*For accounts with 1 1/2 -inch and larger meters:*

\* Winter rates apply to bills sent during January through April, November and December.  
\*\* Summer rates apply to bills sent during May through October.

**Water Service Base Fee**

A water service base fee shall be charged to all active domestic and commercial water service accounts in the SPRWS service area. The amount of the fee shall be determined by water meter size and shall be applied during established billing cycles, as shown below

Meter Size	Service Base Fee	R-O-W Fee	Bill Cycle
< 1"	\$18.00	\$4.50	per quarter
1"(Single Family)	\$18.00	\$4.50	per quarter
1"(other)	\$45.00	\$11.25	per quarter
1 1/2"	\$30.00	\$7.58	per month
2"	\$48.00	\$12.08	per month
3"	\$96.00	\$24.17	per month
4"	\$150.00	\$37.75	per month
6"	\$300.00	\$75.50	per month
8"	\$480.00	\$120.83	per month
10"	\$690.00	\$173.65	per month
12"	\$1,290.00	\$324.65	per month

**1-inch single family dwelling** is an account with 1" meter for which the property structure is described in County Property Tax Records as either Single Family Dwelling or Townhome.

**Water Main Replacement Surcharge**

A charge of 20 cents per billing unit is added to pay for the replacement of water main.

**Sewer Rate Settings**

Sanitary sewer service charges are established annually by the Saint Paul City Council. If you have any questions regarding your sanitary sewer charges, please call:

**Saint Paul Public Works  
Sewer Division 651-266-6234**

**Sanitary Sewer Charges** consist of a volume charge and a base charge.

**Sanitary Sewer Volume Charge:** The volume of metered water in billing units multiplied by \$4.80.

**For single and two-family homes,** the volume charge for the first quarterly billing of the year is based on the measured water consumption prorated to a 91-day standard. This will serve as the maximum charge for all other billing periods throughout the year, but the actual amount billed may be lower depending on water usage.

**For all other properties,** the sewer volume charge is based on metered water for each billing period.

**Minimum Volume Charge:**

For properties with low or no metered water, minimum volume charges are applied based on the size of the water meter as shown in the table below. The minimum sewer bill is the base charge plus the minimum volume charge.

**Sanitary Sewer Base Charge**

A sanitary sewer base fee shall be levied and assessed to every property based upon water meter size and shall be applied during every billing cycle, as shown below.

Meter Size	Min Vol Charge	Base Charge	Bill Cycle
< 1"	\$7.20	\$9.00	per quarter
1" (Single Family)	\$7.20	\$9.00	per quarter
1" (other)	\$12.60	\$24.93	per quarter
1 1/2"	\$8.80	\$11.73	per month
2"	\$20.00	\$14.85	per month
3"	\$42.00	\$21.00	per month
4"	\$104.00	\$26.25	per month
6"	\$200.00	\$37.11	per month
8"	\$344.00	\$46.95	per month
10"	\$492.00	\$56.31	per month
12"	\$680.00	\$67.44	per month

**Sales Tax**

A 6.875% state sales tax is applied to non-residential accounts plus a 0.5% local sales tax is applied to non-residential accounts in the City of Saint Paul.

**Transit Tax**

A 0.50% transit tax is applied to non-residential accounts.

**Minnesota Safe Drinking Water Act**

The Minnesota Department of Health via the Federal Safe Drinking Water Act (Statute 144.3831) requires we charge 81 cents per month or \$2.43 per quarter for testing public water supplies.

**R-O-W Recovery Fee**

The Right of Way Recovery Fee is collected to reimburse the city of Saint Paul for costs it incurs due to the water utility infrastructure being in the city right-of-way. The R-O-W recovery fee is based on your meter size.

**Meter Reading Fee:** Per reading fee for the properties that have an exterior-mounted, non-radio metering system (Touchpad)

**Bill Problems**

If you dispute this bill, please call **651-266-6350**. You are entitled to a hearing before an impartial hearing officer who will make a recommendation regarding resolution of your concerns.

**Payment Responsibility**

Property owners are responsible for all water bills issued against their property. If a property owner desires to have the bills sent to a tenant, SPRWS will agree to do so; however, all charges for water and sewer services are a continuing statutory lien against the property until they are paid. Unpaid charges that are delinquent as of September 15th of each year may be certified to the County Auditor, at SPRWS' discretion, to be collected with the real estate taxes for the property.

**NOTE: "Due Date" means date to be received by the SPRWS. SPRWS is not responsible for late payments caused by a delay in the mail service.**

**Late Charge**

Water bills are considered delinquent if not paid within 30 days, at which time a 5% late charge will be added to your bill.

**Returned Checks**

A \$30.00 fee will be charged for all returned check and "Automatic Withdrawal" returns.

**Saint Paul Regional Water Services**

SPRWS is a publicly owned corporation operating as a self-supporting non-profit entity. It is financed solely by the sales of water and fees for other services. It receives no other outside financial support or tax subsidy.

**WATER SERVICES PHONE NUMBERS**

Customer Service 651-266-6350  
TDD Hearing Impaired 651-266-6299  
Call: 7:30 a.m. - 4:30 p.m. Mon - Fri

**EMERGENCY SERVICE 651-266-6868**