Jan 4, 21

To whom it may concern,

I am listing all the upgrades that we, the Kitty's Corner Management, rendered at our facility to avoid future robberies and deter any break-ins and to create a more welcoming and safe environment.

- The main entrance and the window used to be made of regular glass which apparently was easily breakable and was broken a number of times during the break-ins and last year's riots. This year I replaced both my window and main entrance door with plexi-glass which is not breakable by bricks, heavy rocks or even a hammer. It may get cracks if someone would attempt to hit it with a heavy object but would not break.
- Heavy metal sliding doors have been installed both outside the main entrance and the window, with two heavy duty locks put on each metal door every night at the time of closing.
- We also added another layer of protection by adding yet another pull up door inside the plexi-glass door at both the main entrance and the window. This way whoever is coming in with an intent of robbery at night will have to break three almost-impossible-to-break hurdles.
- We also beefed up our security by replacing the alarm sensors by the very first layer of protection, the gigantic metal door. In the past the alarm sensors had been installed by the glass door. But now they are moved up to the metal door. As soon as that metal door is slided to the side, the alarm countdown begins and if the passcode is not entered in a certain amount of time, the police will be notified right away. And in the meanwhile, the robbers will have the plexi-glass and the pull up door yet to cross to enter the store.
- We had 6 cameras in the past which was not enough. This year we added two more cameras to our surveillance system to beef up our security system. We plan on adding yet 2 or 4 more cameras to our surveillance system facing our parking lot and the adjacent streets. I intend to seek the help of our police department to position these cameras to help the store and the neighborhood.
- We also hooked up at the big screen LED TV displaying the camera recordings at very entrance for the customers to feel more secure and to be wary.
- We painted the edges of the front step and the top of the bumpers bright yellow to avoid any accidents.

- Another upgrade we did to the location is that I personally painted the parking lines, no parking and handicap parking line to guide our customers towards proper parking.
- At the end of last year, we changed all of our inside and outside lights to LED lighting so that the store is well-lit in the evening and the night time.

I am attaching the pictures of all the upgrades that we did for proof. Please let me know if you have any questions or any further concerns.





































