

#12940 1233 Arkwright St - Q2 2022 Assessment Inquiry

Submitted September 20, 2022 at 15:03
Received via Web Form
Requester Celesta Curran <celesta.j.curran@gmail.com>

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury

Assessment No. 220109
Property ID Number 202922330020
Latitude/Longitude -93.08401,44.97844

Location 1233 Arkwright St, Saint Paul, Minnesota, 55130
Other Name Celesta Curran
Garbage Hauler Waste Management

Have you contacted your hauler about this garbage bill before?
 No

Staff Comments

Hauler records show that neither the current nor the previous property called to cancel before or during the time period in question (April - June 2022). They also stated that the 96-gal cart that was at the property before the sale should have been there as the previous property never requested that it be removed. In addition, hauler records show that they received a call from the current property owner on 8/18/2022 to request that the 96-gal cart on site be switched out for a 64-gal cart. Therefore, it would have been confirmed then that there was a cart on site when the property was purchased. Based on this information, staff recommends approving the assessment.

Billing year for Delinquent Garbage Bill Assessment 2022
Date of CP (MM/DD/YYYY) 11/16/2022

Total amount due for Delinquent Garbage Bill Assessment 122.78
Legislative Hearing Required Yes

Accommodation Needs No
Other Telephone 19529996410
Date of LH (MM/DD/YYYY) 10/6/2022

Stated Reason for Appeal (if given)

I did not have garbage service during those months

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
 Yes

Garbage Invoice Dates (i.e. January 1- March 31)

April 1 - June 30

Billing period for Delinquent Garbage Bill Assessment Quarter 2 (April - June)
Time of LH 9:00 AM

Celesta Curran September 20, 2022 at 15:03

This is the first form in my name I have received. I did not have garbage service during those months. I called in August to set up getting a barrel to my address.

Clare Pillsbury September 20, 2022 at 16:52

Hello Celesta,

Thank you for reaching out to the City of St Paul garbage program regarding your April - June garbage assessment. You mentioned that you did not have garbage service during the time period in question (April - June). Did you happen to have a vacancy or service hold on the account for the property during that time?

Best,

Clare Pillsbury
Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Celesta Curran September 20, 2022 at 17:09

I moved in on April 29th and I didn't set up garbage until August.

Clare Pillsbury September 21, 2022 at 09:19

Thank you Celesta. Were there any garbage carts at your property when you moved in?

Best,

Clare Pillsbury
Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Celesta Curran September 21, 2022 at 09:20

No there were no garbage carts when I moved in.

Clare Pillsbury September 21, 2022 at 09:32

Got it. Thank you Celesta. I will do an inquiry with your assigned Garbage Company to see why they were charging you for this time period them. I should respond in 2-3 days with more information.

Best,

Clare Pillsbury
Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Celesta Curran September 21, 2022 at 09:33

Okay, thank you.

Clare Pillsbury September 29, 2022 at 10:14

Hello Celesta,

I did receive a response back from Waste Management regarding the account history. They stated that their records show that neither you nor the previous property called to cancel before or during the time period in question (April - June 2022). They also stated that the 96-gal cart that was at the property before the sale should have been there as the previous property never requested that it be removed. Their records show that they received a call from you on 8/18/2022 to request that the 96-gal cart on site be switched out for a 64-gal cart. Therefore, it would have been confirmed then that there was a cart on site when the property was purchased. Based on this information, our recommendation would be approve the assessment as the account was active during this time. If you have any questions or would like to further contest the assessment via a legislative hearing on October 6, please let us know by the end of the day on Monday. The hearing would be conducted via telephone and would last no more than 5-10 minutes. Otherwise, if you would like to pay the assessment, I have included a link below that provides instruction on how to pay the assessment.

<https://www.stpaul.gov/departments/financial-services/fees-and-assessments>

Best,

Clare Pillsbury

Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Celesta Curran October 3, 2022 at 11:47

Yes, I would like to have a hearing about it on the 6th

Clare Pillsbury October 3, 2022 at 12:13

Thank you for your response Celesta. I will add you to the schedule on Thursday. Please plan on getting a call anytime between 9:00 AM and 10:00 AM to discuss your assessment via a legislative hearing. Unless otherwise specified we will call the number we have for you on file: 952-999-6410.

Please reach out if you have any additional questions or concerns. Any additional documents that you want added to the hearing file should be send to me by Wed at 12:00 PM.

Best,

Clare Pillsbury
Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

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