

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Wednesday, December 21, 2022 4:36 PM
To: Support (Zendesk)
Cc: Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: 845 Winslow Ave, Saint Paul, Minnesota, 55107 - (Quarter 3 (July - September)) - Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated **outside** our organization.

Please see update from Republic Services.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Wednesday, December 21, 2022 3:33 PM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: 845 Winslow Ave, Saint Paul, Minnesota, 55107 - (Quarter 3 (July - September)) - Assessment Inquiry

Good afternoon,

Q3 2022:

- Billing: \$96.56 + \$4.83 (late fee)
- Size: 60gal
- Payment: \$96.56 on 8/10/2022 - Customer didn't pay the late fee
- Contact:
 - o Nothing

Q4 2022:

- Billing: \$96.56 + \$9.66 (late fee)
- Size: 60gal
- Payment: \$0.00 as of 12.21.2022
- Contact:
 - o 11/1/2022: Called to inform trash was missed.

Thank you
Frances

Frances Estrella

Billing Coordinator

11380 Courthouse Blvd
Inver Grove Heights
e festrella@republicservices.com
o 651.286.4588
w RepublicServices.com



From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, December 21, 2022 2:10 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: FW: 845 Winslow Ave, Saint Paul, Minnesota, 55107 - (Quarter 3 (July - September)) - Assessment Inquiry

This Message Is From an External Sender

This message came from outside your organization.

Report Suspicious

Frances,
Please see the information and request from Clare.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Wednesday, December 21, 2022 1:51 PM
To: Consortium <grevering.sph@gmail.com>; Sarah Haas <sarah.haas@ci.stpaul.mn.us>
Subject: 845 Winslow Ave, Saint Paul, Minnesota, 55107 - (Quarter 3 (July - September)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 845 Winslow Ave, Saint Paul, Minnesota, 55107. Please forward to Republic Services for their input.

Ticket ID#: 15947
Ticket Requester: Annemarie Mcdonald
Ticket Requester Email: (if available) mcdonald298@gmail.com

Ticket Request Phone Number: (if available) +16512167424

Property ID #: 072822440095

Property Address: 845 Winslow Ave, Saint Paul, Minnesota, 55107

Quarter Pending Assessment is for: Quarter 3 (July - September)

Billing year for Pending Assessment: 2022

Pending Assessment Amount: \$4.83

Hauler: Republic Services

Ticket Comments: Property owner stated that they already paid the late fee assessment. Please confirm whether the payment was recieved and how it was applied. **Please also provide the following information for Q3 - Q4 2022:**

- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

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Clare Pillsbury

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

garbage@ci.stpaul.mn.us

<https://www.stpaul.gov/garbage>