

#9309 1311 Van Buren-Q1 2022 Assessment Inquiry

Submitted June 21, 2022, 11:41
Received via Phone call (inbound)
Requester Thomas Thomas <tballfam53@gmail.com>

CCs

Clare Pillsbury <clare.pillsbury@ci.stpaul.mn.us>

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury

Assessment No. 220107
Property ID Number 342923120142
Latitude/Longitude -93.15559,44.9623

Location 1311 Van Buren Ave, Saint Paul, Minnesota, 55104
Other Name Tom Thomas
Garbage Hauler Aspen Waste Systems

Have you contacted your hauler about this garbage bill before?

No

Staff Comments

Hauler records show that the property owner contacted them to switch from a 96-gal cart to 64-gal cart on 1/19/2022. This was completed on 1/22/2022. The hauler did provide credits in the amount of \$5.38 for the time period (1/22/2022 - 3/31/2022) that there was a 64-gal cart at the property instead of a 96-gal cart. However, based on their calculation of \$0.78 being the difference between a 96-gal cart and a 64-gal cart per week. Therefore, based on that calculation, the property owner should have been credited \$7.80. This is a \$2.42 difference. Staff recommends decreasing the assessment by \$2.42 to \$100.84.

Billing year for Delinquent Garbage Bill Assessment 2022
Date of CP (MM/DD/YYYY) 8/17/2022

Total amount due for Delinquent Garbage Bill Assessment 103.26
Legislative Hearing Required Yes

Other Telephone 16513539987
Date of LH (MM/DD/YYYY) 7/7/2022

Stated Reason for Appeal (if given)

Property owner stated that they changed to from 96-fal cart to a smaller cart in January 2022. Therefore they are confused as to why their Q1 2022 assessment is so high.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

January 1 - March 31

Billing period for Delinquent Garbage Bill Assessment Quarter 1 (January - March)
Time of LH 11:00 AM

Sarah Haas June 21, 2022, 11:41

Internal note

Call from: +1 (651) 353-9987
 Call to: +1 (651) 413-6624
 Time of call: June 21, 2022 at 4:40:27 PM
 Answered by: Sarah Haas

Sarah Haas June 21, 2022, 11:52

Internal note

Inbound call from +1 (651) 353-9987

Call Details

Call from: +1 (651) 353-9987

Call to: +1 (651) 413-6624

Time of call: 2022-06-21 16:40:27 UTC

Location: Minneapolis, Minnesota, United States

Answered by: Sarah Haas

Length of phone call: 12 minutes

Clare Pillsbury June 22, 2022, 16:03

Internal note

Outbound call to +1 (651) 353-9987

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 353-9987

Time of call: 2022-06-22 20:56:49 UTC

Called by: Clare Pillsbury

Length of phone call: 6 minutes, 38 seconds

Clare Pillsbury June 27, 2022, 12:04

Internal note

[Clare Pillsbury](#) please contact property owner to let them know that we will be reducing the assessment.

Clare Pillsbury June 27, 2022, 13:46

Internal note

Outbound call to +1 (651) 353-9987

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 353-9987

Time of call: 2022-06-27 18:43:18 UTC

Called by: Clare Pillsbury

Length of phone call: 2 minutes, 40 seconds

Clare Pillsbury June 27, 2022, 13:46

Internal note

Property left voicemail with property owner to notify them of their recommendation.

Support Software by **Zendesk**